APS Comments to
New West Energy's Timeline Proposal
October 25, 2000

Currently, exchanges performed by APS to return a DA customer to Standard Offer are based on volume submitted by the ESP, manpower, location and special timing requirements requested by the ESP.

APS Information:

- APS Metering Personnel handles both DA and Standard Offer metering work
- Lights out or emergency orders take priority and would bump a meter exchange
- Certain factors such as access, manpower,meter stock availability, location, weather, complexity of installation can decrease the number of exchanges completed per day
- Meters being installed have to go from shelf to shop (testing) to warehouse before installation
- 10 polyphase meterman who handle all IDR and CT rated meter work
- 3 single phase meterman who can handle 120/240 meter work that is not CT rated
- Both Standard Offer customer or ESP on behalf of a DA customer, can request after-hour or weekend service for an additional cost
- State region would be handled on case by case basis
- On a first come first served basis (via phone call from Standard Offer customer or DASR from ESP for DA customer) APS will fill available slots on schedule for normal working hours
- MDCRs are filled out manually – Can complete 40 sites per day (20 sites per MDCR)
- Meter shipments occur on a monthly basis based on normal usage patterns to maintain a just in time inventory level

Past Experience

On several occasions, APS has worked with ESPs to return customers to Bundled Service. APS was able to complete approximately 10 exchanges per day. This work was in addition to previously scheduled Standard Offer work.

Timeline based on New West Energy 10 day Proposal

The following tables identify 2 possible scenarios under the 10-day proposal. The first scenario covers cases where one request is received to return a customer to Bundled Service. The second scenario covers a larger number of requests. Both of these scenarios take into consideration the proposed 10-day timeframe to exchange the meter, the AZ timing requirements for the MDCR and APS' current capabilities to process the requests.

Possible Scenario #1 – APS recieves one request to return the customer to Bundled

Day one	Acceptance DASR is sent to ESP by APS at nightly batch
Day two	Meter Shop notified - MAC schedules exchanges by area, initiate meter preperation
Day three	MAC sends MDCR to ESP 5 working days prior to exchange
Day eight	First day meter exchange can take place

Possible Scenario #2 – APS receives 80 requests to return the customer to Bundled

Day one	Acceptance DASR is sent to ESP by APS at nightly batch
Day two	Meter Shop notified - MAC schedules exchanges by area, initiate meter preperation
Day three	MAC sends MDCR with 40 sites to ESP 5 working days prior to exchange
Day four	MAC send MDCR 40 sites to ESP 5 working days prior to exchange
Day eight	APS exchanges the meter for sites sent on day three (40 exchanges)
Day nine	APS exchanges the meter for sites sent on day four (40 exchanges)